

Matt Parker

AI Implementation Consultant · Healthcare IT · Systems & Automation

SARASOTA, FL

AI implementation consultant and technical operations leader with 15+ years across enterprise IT, healthcare systems, Windows infrastructure, migrations, and customer support. I help businesses select and safely roll out AI tools, automate repetitive workflows, train teams, and maintain deployed solutions.

LAST UPDATED / July 25, 2026

EXPERIENCE	PUBLIC EXECUTION	LIVE PROOF
15+ years	186+ shipped	22 live apps
ENTERPRISE IT AND HEALTHCARE SYSTEMS	SOFTWARE PROJECTS DELIVERED	PUBLICLY AVAILABLE ONLINE

02 THREE OPERATING LANES

I build the systems, document the work, and train the teams that run them.

AI IMPLEMENTATION

01 AI TOOLS · AUTOMATION ·
ENABLEMENT →

Evaluate and roll out AI tools, build automation for system gaps, and train teams to adopt the work safely.

HEALTHCARE SYSTEMS

02 PACS/DICOM · HEALTHCARE IT ·
SUPPORT →

Support healthcare technology environments, PACS/DICOM workflows, hosted-service migrations, and customer escalation.

INFRASTRUCTURE & AUTOMATION

03 WINDOWS · NETWORKS ·
SOFTWARE DELIVERY →

Operate Windows infrastructure and build practical software that closes recurring gaps between people and systems.

03 AI IMPLEMENTATION & PUBLIC PORTFOLIO

Consulting work is backed by inspectable delivery, not a list of tools.

- Evaluate and roll out AI tools for a business, including Claude, ChatGPT, Copilot, and local models when data should remain in-house.
- Build automation for the gaps between existing systems, then document, deploy, maintain, and hand over the work.
- Deliver hands-on team training around real daily workflows so tools are adopted, not merely licensed.
- Personally research, build, test, document, and release public software projects with live, inspectable output.

04 CORE EXPERTISE

Tools and practices grouped by the work they support.

AI & Automation implementation, LLM tooling, workflow automation	Healthcare Systems PACS, DICOM, migrations, customer support
Enterprise Infrastructure Windows Server, AD, GPO, SCCM, Hyper-V	Development & Delivery Python, PowerShell, TypeScript, C#/.NET
Customer Operations escalation, recovery, vendor coordination	Documentation & Training runbooks, knowledge bases, team enablement

05 PROFESSIONAL EXPERIENCE

Operations leadership built from customer support, systems administration, and managed services.

01 Technical Support Manager

Maven Imaging — Sarasota, FL

Feb 2021 — Present

Part-time February 2021–January 2025; full-time since February 2025.

Support healthcare technology environments across PACS deployments, DR panel configuration, DICOM routing, hosted-service migrations, workstation and network troubleshooting, and customer escalation.

- Own issues from diagnosis through resolution, coordinating vendors, cutovers, documentation, and follow-up
- Turn recurring operational gaps into procedures, training content, and purpose-built software or automation
- Maintain practical security and data-handling discipline across customer support and migration work

PACS DICOM Healthcare IT Windows workstations Hosted services Migration coordination Networking

02 Systems Administrator

ThinkTV (PBS Affiliate) — Dayton, OH

Apr 2014 — Feb 2025

Full-time; concurrent with Maven Imaging’s part-time phase before the February 2025 transition.

Supported network, server, workstation, and broadcast-adjacent infrastructure for a regional PBS affiliate environment. Work included Windows Server, Active Directory, virtualization, endpoint management, Cisco networking, monitoring, and user support in an always-on media operations setting.

- Supported and administered network, server, workstation, and broadcast infrastructure
- Implemented and maintained SCCM for 100+ Windows workstations, including imaging, application deployment, updates, and lifecycle work
- Documented systems and procedures, coordinated vendors and escalations, and supported broadcast servers and automation platforms

Windows Server 2008–2016 Active Directory & GPO Hyper-V SCCM PRTG Cisco Avaya VOIP

03 IT Support Technician

Dayton Technology Group (MSP) — Dayton, OH

Jun 2010 — Apr 2014

Supported multiple MSP client environments across Active Directory, Group Policy, DNS/DHCP, server refreshes, user onboarding, documentation, and 24/7 monitoring with escalation to senior administrators when needed.

- Managed IT operations across multiple MSP client environments with Active Directory, Group Policy, DNS, DHCP, endpoint security, and user support
- Performed 24/7/365 monitoring and coordinated escalation for outages and business-critical application failures
- Migrated legacy servers, onboarded and trained users, and created topology diagrams, network documentation, and knowledge-base guides

Windows Server 2003-2012 R2 Active Directory Group Policy Avaya IP Office Endpoint security

06 EDUCATION

Computer Networking Technologies (Coursework) · Sinclair Community College · Dayton, OH · 2002-2004

07 PUBLIC RECORD

matt_parker@outlook.com getparkeraai.com [linkedin.com/in/matthewryanparker](https://www.linkedin.com/in/matthewryanparker) github.com/SysAdminDoc

portfolio.getparkeraai.com
